



## San José Fire Department Saves \$125,000 per year with PreventionLink

### Fast Facts



**Location:**

- San José, California

**Population Served:**

- 1.2 million

**Department Size:**

- 753 authorized sworn personnel  
- 41 non-sworn uniformed Fire Communication Dispatchers  
- 71 civilian personnel  
- 34 stations

**Courses Delivered:**

- 7,400 in 15 months (including more than 2,000 custom training courses)

**Assignments Completed:**

- Over 28,000 in 15 months

**Annual Savings with TargetSafety:**

- \$125,000 annually

*“Prior to implementing PreventionLink, we could never get 100% participation in training, since firefighters would miss sessions due to illness or disability. Now, we can easily identify who has not completed the training and develop an individualized program that delivers the required training to everyone on the line. We can also create, assign, and track completion of the safety alerts, manipulative exercises, and custom courses we have developed.”*

**Dave Barnett**  
Captain, San José Fire Department

**S**ERVING THE THIRD LARGEST CITY IN CALIFORNIA, San José Fire Department employs more than 850 people at 34 stations. Like all departments, San José must provide its firefighters with mandated training, but found it difficult to deliver and track this training. With a large staff spread over many stations, the Department was never able to achieve 100% compliance on required curriculum. In addition, maintaining accurate training records was nearly impossible using its previous system, which involved updating and storing 50 binders of sign-in sheets.

### Moving to an Online Solution

San José chose TargetSafety's PreventionLink platform based on the company's superior customer service and proven success record with other fire departments. San José's goal was to move as much of the didactic portion of training as possible to an online platform, reserving out-of-service time for manipulative skills training. San José was certain that PreventionLink would help them more efficiently deliver, track, and record required training.

Since new skills training is required every time protocols change in Santa Clara County,

San José also needed an efficient way to keep up with the county's directives. The Department took advantage of PreventionLink's Custom Activities Manager and Custom Tests applications to deliver training and safety alerts to all of its personnel, thereby maintaining compliance with county requirements as well as state and national mandates. Offering online training also allowed San José to keep its firefighters in the field.

Over the last year, San José has also taken advantage of PreventionLink:

- **Credentials Manager** – to monitor EMT licenses and specific firefighter specialty training
- **Community Resources** – to share Department best practices and training documents with other TargetSafety clients
- **Advanced Reporting** – to submit and track monthly California Fire Fighter Joint Apprenticeship Committee (JAC) forms

### Major Achievements

San José has had great success using PreventionLink. In just one quarter, San José developed six EMS courses, offered three TargetSafety courses, provided five safety alerts, and created more than eight custom assignments.

San José estimates they will save \$125,000 annually using TargetSafety's PreventionLink platform. A large portion of their savings comes from being able to offer training online.

### Looking Into the Future ...

San José will continue to use PreventionLink to deliver training, track compliance, and stay up-to-date with county mandates. With ongoing budget and personnel cuts, saving money and more efficiently performing training-related tasks will allow San José to maintain the high level of service their community has come to depend upon.