



SUPPORT

Course Catalog

Welcome to MemberLink! This document lists all of the courses currently offered through MemberLink. We are continually adding new courses, so be sure to check the announcements or your library often for our latest course offerings.

Please don't hesitate to contact us with comments, suggestions, or requests for additions to the catalog!

Fire Industry	2
EMS Continuing Education.....	4-5
Water & Wastewater Continuing Education	6
Motor Vehicle Safety	7
Emergency Vehicle Operator.....	8
Employment Practices for Supervisors	9
California AB 1825 Sexual Harassment.....	9
California AB 1234 Board of Directors and Trustees	9
OSHA & Compliance	10
School Districts.....	11



GOLDEN STATE
RISK MANAGEMENT AUTHORITY

Innovative programs, personalized service

Updated April 1, 2011

Fire Industry

NFPA 1500 Series

This series of courses is designed specifically for the fire industry and meets the NFPA 1500 code requirements. These courses were developed in conjunction with the NFPA, and specific content experts at the NFPA participated in their creation.

- Right to Know (Hazard Communication)
- Advanced Hazardous Waste Operations
- Hazmat Spill Prevention & Control
- Hazmat Transportation
- Compressed Gas Safety
- Materials Handling, Storage, Use & Disposal
- Confined-Space Entry
- Combustible & Flammable Liquids
- Personal Protective Equipment
- Respiratory Protection
- CPR Academic
- Welding Safety
- Laboratory Safety
- Driving Safety
- Bloodborne Pathogens Safety



NFPA 1001 Series / Firefighter I & II

MemberLink™ has a complete library of Firefighter I & II awareness and refresher level courses based on NFPA codes and standards.

Firefighter Orientation and Safety	Water Supply
Protection of Evidence of Fire Cause & Origin	Fire Behavior
Fire Prevention and Public Education	Fire Streams
Portable Extinguishers	Vehicle Extrication
Forcible Entry Into a Structure	Rescue and Extrication
Firefighter Personal Protective Equipment	Fire Control
Building Construction	Loss Control
Fire Detection, Alarm & Suppression Systems	Fire Hose
Self-Contained Breathing Apparatus	Ground Ladders
Fire Department Communications	Ventilation
	Firefighting Foam

NFPA 1021 / Company Officer

MemberLink™ offers a complete line of company officer awareness and refresher level courses based on NFPA codes and standards.

Action Plan Implementation	Firefighter Safety and Health
Assuming the Role of a Company Officer	Government Structure
Budgeting	Incident Response Safety
Community Awareness	Incident Scene Communications
Company-Level Training	Incident Scene Management
Elements of Supervision and Management	Information Management
Fire Department Communications	Labor Relations
Fire Department Structure	Leadership as a Group Influence
Fire Investigation	Legal Responsibilities and Liabilities
Fire and Life Safety Inspections	Pre-Incident Planning
	Professional Ethics
	Public Education Programs

Fire Industry

General

Driver Intersection Safety
Driver Operator
Introduction to Wildland Fires
Fire & EMS Grant Writing

S-190 Introduction to Wildland Fire

This 4-module, 8-hour course is based on the National Wildfire Coordinating Group training CD-ROM. It features extensive audio, video, and flash interactions throughout.



Module I: Basic Concepts of Wildland Fire

Module II: Topography and Fuels

Module III: Weather

Module IV: Wildland Fire Behavior

Emergency Response to Terrorism

This introductory guide for First Responders is essential for those who may be among the first to arrive at an incident of suspicious origin. It is intended to be a general introduction to the basic concepts for first responder awareness of a potential terrorist incident. This course consists of four training modules, each requiring approximately 45 minutes to complete.

Module I: Terrorism in Perspective

Module II: Incidents and Indicators

Module III: Self-Protection

Module IV: Scene Control, Notification and Coordination

First Responder Operations Level Refresher

This 8-hour course is designed to be a refresher for the Operations Level Responder to Hazardous Materials Incidents. The course consists of four training modules, each requiring approximately two hours to complete. The course fulfills the requirements of NFPA 472 and 29 CFR 1910.120(q).

Module I: Analyzing the Incident

Module II: Planning the Response

Module III: Implementing the Planned Response

Module IV: Incident Management Systems and Terrorism Awareness

EMS Continuing Education

MemberLink™ offers a comprehensive catalog of online EMS continuing education courses that is accepted in most states. Our courses allow First Responders, EMT-Basics, EMT-Intermediates, and EMT-Paramedics to complete their continuing education requirements in an engaging and easy-to-use format. Please note that not all TargetSafety courses are approved in all regions. For a list of approved courses in your area, please visit www.preventionlink.com.

Airway

Airway Management Basic
 Airway Management Advanced
 Altered Mental Status Advanced
 Advanced Airways: Intubation and Beyond
 Blind Nasotracheal Intubation
 Capnography
 The Mechanics of Breathing
 Respiratory System: A & P Review
 Supplemental Oxygen
 Suctioning the Patient Airway
 Tracheostomies Advanced *

Medical

Acute Respiratory Distress Syndrome Advanced
 Allergies and Anaphylaxis Basic
 Allergies and Anaphylaxis Advanced
 Altered Mental Status
 Altitude Emergencies
 Aquatic Emergencies
 Behavioral Emergencies Basic
 Behavioral Emergencies Advanced
 Carbon Monoxide Poisoning
 Cardiac Emergencies Basic
 Cardiac Emergencies Advanced
 Cardiovascular A&P Review
 Date Rape Drugs
 Diabetic Ketoacidosis Advanced
 Epilepsy
 Endocrine System Emergencies Advanced
 Environmental Emergencies Basic
 Environmental Emergencies Advanced
 Fundamentals of 12 Lead Operation and Interpretation
 Heat Illness and Emergencies
 Hematology
 Intraosseous Infusion Advanced
 Managing Cardiac Arrest: During and After Resuscitation
 Methamphetamines
 MSRA Infections
 Non-Traumatic Abdominal Injuries
 Non-Traumatic Chest Pain
 Operating an Automatic External Defibrillator (AED)
 Orotracheal Intubation
 Pharmacology Basic
 Pharmacology Advanced
 Poisoning and Overdose
 Prehospital Pulmonary Embolism Care
 Renal Failure Advanced
 Respiratory Emergencies Basic
 Respiratory Emergencies Advanced
 Toxicology & Substance Abuse Advanced
 Understanding the Basics of ECGs

Preparatory

Back Injury Prevention
 Clinical Decision-Making
 Cultural Diversity for EMS Providers*
 Common Infectious Pathogens
 Diet & Nutrition
 Fire & EMS Grant Writing
 Health & Wellness
 HIPAA Awareness HIV Awareness
 HIV Awareness-Florida
 H1N1 (Swine Flu)
 Infectious Disease Control
 Medical, Ethical, and Legal Issues
 Protecting Yourself from Influenza
 Workplace Stress

Operations

Crime Scene Awareness*
 Driving Safety
 Introduction to Hazardous Materials
 Right to Know (Hazard Communication)
 Confined Space Entry
 Medical Extrication and Rescue
 Emergency Response to Terrorism (Modules 1-4)
 Managing Multiple Casualty Incidents (MCIs)

Special Considerations

Bariatric Patients*
 Geriatric Behavioral Emergencies*
 Geriatric Emergencies Basic
 Geriatric Emergencies Advanced
 Geriatric Hip Injuries
 Neonatology for Emergency Responders Advanced*
 Obstetrical Emergencies Basic
 Obstetrical Emergencies Advanced
 Patient Abuse and Assault*
 Patients with Special Challenges
 Pediatric Airway Management Advanced*
 Pediatric Cardiac Arrest Advanced*
 Pediatric Emergencies Basic*
 Pediatric Emergencies Advanced*
 Pediatric Shock Advanced
 Sudden Infant Death Syndrome (SIDS)

Patient Assessment

Patient Assessment Basic
 Patient Assessment Advanced
 Pediatric Assessment
 Communication and Documentation
 Assessing the Patient with Major Trauma
 Rapid Trauma Assessment
 Special Challenges in Patient Assessment

Trauma

Abdominal Trauma Basic
Bleeding and Shock Basic
Bleeding and Shock Advanced
Burn Management Basic
Burn Management Advanced
CNS Injuries Basic
CNS Injuries Advanced
Femur Fractures
Head and Face Emergencies Advanced
Injuries and Infections of the Eye
Kinematics of Trauma
Musculoskeletal Injuries Basic
Musculoskeletal Injuries Advanced
Pelvic Fractures Advanced
Thoracic Emergencies Basic
Thoracic Emergencies Advanced
Traumatic Injury During Pregnancy
Traumatic Injuries to the Head and Brain Advanced

Water and Wastewater Continuing Education

MemberLink's™ water & wastewater continuing education courses have been designed to fulfill both the safety and technical recertification requirements for all levels of water industry professionals. Please contact TargetSafety for more details regarding how MemberLink™ water industry courses meet continuing education requirements for each state.



Technical

- Water Industry Basic Mathematics
- Water Industry Applied Mathematics
- Water Industry Backflow Prevention Overview
- Water Industry Backflow Prevention Methods
- Water Industry Coagulation, Flocculation & Sedimentation Basics
- Water Industry Disinfection Basics
- Water Industry Distribution Service to Customers
- Water Industry Distribution System Materials & Equipment
- Water Industry Effective Meter Reading
- Water Industry Filtration Basics
- Water Industry Hydraulics
- Water Industry Maintenance on Pumps, Motors & Circuits
- Water Industry Storm Water Pollution Prevention
- Water Industry Water Main Installation

Environmental Awareness

- Water Industry Asbestos Awareness
- Water Industry Lead Awareness
- Water Industry Right to Know (Hazard Communication)
- Water Industry Advanced HAZWOPER Awareness (8-Hour)
- Water Industry Hazmat Spill Prevention & Control
- Water Industry Hazmat Transportation
- Water Industry Compressed Gas Safety
- Water Industry Materials Handling, Storage, Use & Disposal
- Water Industry Radiation Safety
- Water Industry Confined-Space Entry
- Water Industry Laser Safety
- Water Industry Combustible & Flammable Liquids

Occupational Health

- Water Industry Infectious Disease Control
- Water Industry Forklift Safety
- Water Industry Trenching & Shoring
- Water Industry Machine Guarding
- Water Industry Hand & Power Tool Safety
- Water Industry Incident Investigation
- Water Industry Laboratory Safety
- Water Industry Welding Safety
- Water Industry General Construction Safety
- Water Industry Personal Protective Equipment
- Water Industry Respiratory Protection
- Water Industry Risk Assessment Analysis
- Water Industry Lock-Out / Tag-Out
- Water Industry Indoor Air Quality
- Water Industry Fall Protection
- Water Industry Ladder & Scaffolding Safety
- Water Industry Industrial Ergonomics

General Safety

- Water Industry Back Injury Prevention
- Water Industry Slips, Trips & Falls Prevention
- Water Industry Hearing Conservation
- Water Industry Eye Safety
- Water Industry CPR Academic
- Water Industry General First Aid Part 1 & 2
- Water Industry Electrical Safety
- Water Industry General Office Ergonomics
- Water Industry Office Safety
- Water Industry Emergency Preparedness
- Water Industry Working in Extreme Temperatures
- Water Industry Fire Extinguisher Safety
- Water Industry Fire Prevention Safety
- Water Industry Driving Safety
- Water Industry Building Evacuation & Emergencies

Motor Vehicle Safety

Online Driver Training & Compliance Program

Our Motor Vehicle Safety courses offer organizations a convenient, easy-to-use, and time-saving solution to reduce motor vehicle losses, one of the costliest but least addressed losses in the workplace.

Driver Training Curriculum

Online training courses designed to change unsafe driving behavior and reinforce key safe driving concepts. Courses have been tailored to meet the varied needs of drivers of automobiles, large trucks, and passenger vans.

Supervisor Training Curriculum

Designed to provide supervisors with the training necessary to maintain a staff of safe and capable drivers.

Manager's Guide to Implementing a Motor Vehicle Safety Program

Outlines the elements of an effective fleet and driver safety program.

Driver Training Courses

- Driver Safety Orientation
- Impaired Driving
- Intersection Safety
- Safe Backing
- Distracted Driving
- Adjusting to Changing Conditions
- Sharing the Road
- Aggressive Driving
- Defensive Driving Strategies
- The Dangers of Speeding
- Expressway and Highway Driving
- Vehicle Safety and Security
- Securing Materials for Transportation
- Vehicle Inspection and Maintenance
- Seat Belt & Airbag Safety
- Accidents and Emergencies
- Passenger Van Safety
- Characteristics of Large Vehicles

Supervisor Curriculum

- Motor Vehicle Safety Overview for Supervisors
- Personnel Selection
- Incident Investigation
- Reasonable Suspicion of Drugs for Supervisors
- Reasonable Suspicion of Alcohol for Supervisors



Emergency Vehicle Operator

Online Driver Training & Compliance Program

Our Emergency Vehicle Operator courses offer departments a convenient, easy-to-use, and time-saving solution to reduce motor vehicle losses, one of the costliest but least addressed losses in the workplace.

Driver Training Curriculum

Online training courses designed to change unsafe driving behavior and reinforce key safe driving concepts. Courses have been tailored to meet the varied needs of emergency vehicle operators.



Supervisor Training Curriculum

Designed to provide supervisors with the training necessary to maintain a staff of safe and capable drivers.

Overview Guide to Implementing a Motor Vehicle Safety Program

Outlines the elements of an effective emergency vehicle safety program.

Fire Department Driver Training Curriculum

- Driver Safety Orientation
- Impaired Driving
- Intersection Safety
- Safe Backing
- Distracted Driving
- Emergency Vehicle Characteristics
- Legal Considerations
- Emergency Vehicle Operations
- Adjusting to Changing Conditions
- Defensive Driving Strategies
- The Dangers of Speeding
- Vehicle Safety and Security
- Securing Materials for Transportation
- Vehicle Inspection and Maintenance
- The Importance of Seat Belt Use
- Accidents and Emergencies

Supervisor Curriculum

- Motor Vehicle Safety Overview for Supervisors
- Personnel Selection
- Incident Investigation
- Reasonable Suspicion of Drugs for Supervisors
- Reasonable Suspicion of Alcohol for Supervisors

Law Enforcement Driver Training Curriculum

- Driver Safety Orientation
- Impaired Driving
- Intersection Safety
- Safe Backing
- Distracted Driving
- Emergency Vehicle Characteristics
- Legal Considerations
- Emergency Vehicle Operations
- Police Vehicle Technology
- Police Vehicle Inspection and Maintenance
- Pursuit Driving
- The Dangers of Speeding
- Vehicle Safety and Security
- Defensive Driving Strategies
- Adjusting to Changing Conditions
- Accidents and Emergencies

Employment Practices for Supervisors

This program provides an overview of **employment practices** encountered in the workplace for individuals tasked with making employment decisions, including issues of harassment, hiring and termination, discrimination, evaluation, and documentation. These courses and tools will help to ensure that you stay ahead of current issues and practices that may affect your organization and employees.

Courses

Employment Practices Overview
Interviewing and Hiring
Sexual Harassment for Supervisors
Preventing Discrimination in the Workplace
Anger, Conflict, and Violence
Dealing with Issues of Substance Abuse
Performance Management
Discipline and Termination
Understanding Employee Leave



California AB 1825 Sexual Harassment

Designed specifically to comply with the stringent requirements of **California's AB 1825 Sexual Harassment Training** law, this course is an ideal solution for any organization looking to develop and encourage a set of values in supervisory employees that will assist them in preventing and effectively responding to incidents of sexual harassment. Specifically, this program addresses federal laws regarding harassment, the consequences of harassment, practical tips for preventing sexual harassment, how to handle sexual harassment claims, and how to maintain a respectful workplace.

California AB 1234 Board of Directors and Trustees

Public servants have a responsibility to act in the best interest of the public they represent. This course introduces public servants to their ethical responsibilities when dealing with issues related to conflict of interest situations, personal financial gain, government transparency, and fair government processes. This program is designed specifically to address **California's AB 1234 ethics training** requirement for local agency officials.

OSHA & Compliance

MemberLink's™ online courses can be used to help comply with OSHA, DOT, and other federal and state regulatory agency training mandates. Complete all of your required compliance training courses online, eliminating the logistics issues inherent in traditional training methods.

General Safety

Cal/OSHA 300 Log
 Back Injury Prevention
 Slips, Trips, & Falls Prevention
 Hearing Conservation
 Eye Safety
 CPR Academic
 General First Aid Part 1 & Part 2
 Electrical Safety
 General Office Ergonomics
 Disaster Preparedness
 Working in Extreme Temperatures
 Fire Extinguisher Safety
 Fire Prevention Safety
 Driving Safety
 Building Evacuation and Emergencies
 Emergency Response to Terrorism

Environmental Awareness

Asbestos Awareness
 Lead Awareness
 Right to Know (Hazard Communication)
 Advanced HAZWOPER Awareness (8-Hour)
 Hazmat Spill Prevention & Control
 Hazmat Transportation
 Compressed Gas Safety

Environmental Awareness (Continued)

Materials Handling, Storage, Use & Disposal
 Radiation Safety
 Confined-Space Entry
 Laser Safety
 Combustible & Flammable Liquids

Occupational Health

Aerosol Transmissible Diseases
 Bloodborne Pathogens Safety
 Forklift Safety
 Trenching & Shoring
 Machine Guarding
 Hand & Power Tool Safety
 Incident Investigation
 Laboratory Safety
 Welding Safety
 General Construction Safety
 Personal Protective Equipment
 Respiratory Protection
 Risk Assessment Analysis
 Lock-Out / Tag-Out
 Indoor Air Quality
 Fall Protection
 Ladder & Scaffolding Safety
 Industrial Ergonomics

General

Red Flag Rules

Human Resources

The Human Resources bundle has been designed to supplement our core course catalog and provide training that is relevant and essential to all employees.

Alcohol-Free Workplace	Sexual Harassment
Diet & Nutrition	Workplace Diversity
Drug-Free Workplace	Workplace Stress
General HIPAA Awareness	Workplace Violence
Health & Wellness	

Supervisor

Our Supervisor bundle has been designed to supplement our core course catalog and provide training that is relevant to supervisors in organizations of any size.

Reasonable Suspicion for Supervisors - Alcohol
 Reasonable Suspicion for Supervisors - Drugs
 Sexual Harassment Awareness for Supervisors

School Districts

MemberLink™ offers a comprehensive catalog of online courses for school district employees. Courses are designed to enhance knowledge and ensure safety in scholastic environments, covering a wide range of topics for principals, teachers, supervisors, librarians, custodians, food service employees, and school security personnel.

OSHA, Compliance & Safety

- Aerosol Transmissible Diseases
- Asbestos Awareness
- Avoiding Slips, Trips, & Falls (multimedia)
- Bloodborne Pathogens Safety
- Breaking Up Student Fights (multimedia)
- Building Evacuation & Emergencies
- Crossing Guard Safety
- Computer Security Awareness
- Electrical Safety
- Fire Extinguisher Safety
- Fire Prevention Safety
- Food Safety, Foodborne Illness & Kitchen Sanitation
- Food Services General Safety (multimedia)
- Food Services Proper Lifting (multimedia)
- General First Aid – 1 & 2
- General Office Ergonomics
- Hazmat Spill Prevention & Control
- Hearing Conservation
- Incident Investigation
- Lead Awareness
- Personal Protective Equipment
- Respiratory Protection
- Playground Safety
- Playground Supervision (multimedia)
- Reporting Abuse, Neglect, and Exploitation of Children (multimedia)
- Recognition of Hazards for Principals (multimedia)
- Playground Safety
- Proper Lifting (multimedia)
- Proper Lifting in Library Operations (multimedia)
- School Bullying
- School Bus Behavior & Discipline
- School Meal Compliance
- School Violence & Weapons
- Student Concussions
- Working in Extreme Temperatures
- Workplace Violence



Driver Training Curriculum

- Accidents & Emergencies
- Adjusting to Changing Driving Conditions
- Defensive Driving Strategies
- Distracted Driving
- Driving Safety Orientation
- Large Vehicle Characteristics
- Passenger Van Safety

Human Resources

- Dealing with Issues of Alcohol and Substance Abuse
- Employee Discipline & Termination
- Employment Practices Overview
- Ethics in the Workplace
- Performance Management
- AB 1825 Sexual Harassment for Supervisors
- Sexual Harassment Awareness
- Understanding Employee Leave
- Workplace Diversity
- Preventing Discrimination in the Workplace



GOLDEN STATE
RISK MANAGEMENT AUTHORITY

Innovative programs, personalized service

MemberLink™ - Powered by GSRMA's Partnership with TargetSafety

In July 2006, GSRMA partnered with TargetSafety to provide GSRMA members the MemberLink™ loss prevention program. MemberLink complements the wide array of loss control services already offered to GSRMA members such as on-site safety inspections, an annual training day, and on-site and regional training sessions.

GSRMA and TargetSafety have designed the program to help member organizations reduce workplace injuries, accidents, and losses through MemberLink's suite of convenient, easy-to-use, and time-saving solutions.

Members can contact MemberLink support at 800-840-8047 for more information on getting started with MemberLink.

About TargetSafety

Founded in 1999, TargetSafety is a pioneer and leader in web-based solutions designed to simplify and standardize risk management for organizations. The company's flagship product, PreventionLink, provides organizations a comprehensive suite of online risk management, training, and compliance tools to help identify, prioritize and significantly minimize risk. Today TargetSafety is the leading provider of online loss prevention and risk management services to public entities in the United States. The company is based in San Diego, California and has a regional office in Boston, Massachusetts.



MemberLink—A TargetSafety Solution

10805 Rancho Bernardo Road

Suite 200

San Diego, CA 92127

Toll free: 800.840.8046

Fax: 858.487.8762

www.preventionlink.com