



## SUPPORT

# Course Catalog

Welcome to MemberLink! This document lists all of the courses currently offered through MemberLink. We are continually adding new courses, so be sure to check the announcements or your library often for our latest course offerings.

Please don't hesitate to contact us with comments, suggestions, or requests for additions to the catalog!

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**GOLDEN STATE**  
RISK MANAGEMENT AUTHORITY

*Innovative programs, personalized service*

**Updated November 16, 2009**

## Fire Industry

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### NFPA 1500 Series

This series of courses is designed specifically for the fire industry and meets the NFPA 1500 code requirements. These courses were developed in conjunction with the NFPA, and specific content experts at the NFPA participated in their creation.

Hazard Communication  
 Advanced Hazardous Waste Operations  
 Hazmat Spill Prevention & Control  
 Hazmat Transportation  
 Compressed Gas Safety  
 Materials Handling, Storage, Use & Disposal  
 Confined-Space Entry  
 Combustible & Flammable Liquids  
 Personal Protective Equipment  
 Respiratory Protection  
 CPR Academic  
 Welding Safety  
 Laboratory Safety  
 Driving Safety  
 Bloodborne Pathogens Safety



### NFPA 1001 Series / Firefighter I & II

MemberLink™ has a complete library of Firefighter I & II awareness and refresher level courses based on NFPA codes and standards.

Firefighter Orientation and Safety	Water Supply
Protection of Evidence of Fire Cause & Origin	Fire Behavior
Fire Prevention and Public Education	Fire Streams
Portable Extinguishers	Vehicle Extrication
Forcible Entry Into a Structure	Rescue and Extrication
Firefighter Personal Protective Equipment	Fire Control
Building Construction	Loss Control
Fire Detection, Alarm & Suppression Systems	Fire Hose
Self-Contained Breathing Apparatus	Ground Ladders
Fire Department Communications	Ventilation

### NFPA 1021 / Company Officer

MemberLink™ is developing a complete line of company officer awareness and refresher level courses based on NFPA codes and standards. Look for more new courses in the months to come.

Assuming the Role of a Company Officer	Firefighter Health and Safety
Fire Investigation	Incident Response Safety
Fire Department Structure	Fire and Life Safety Inspections
Legal Responsibilities and Liabilities	Incident Scene Communications

## Fire Industry

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### General

Driver Intersection Safety  
 Driver Operator  
 Introduction to Wildland Fires  
 Fire & EMS Grant Writing



### S-190 Introduction to Wildland Fire

This 4-module, 8-hour course is based on the National Wildfire Coordinating Group training CD-ROM. It features extensive audio, video, and flash interactions throughout.

**Module I: Basic Concepts of Wildland Fire**

**Module II: Topography and Fuels**

**Module III: Weather**

**Module IV: Wildland Fire Behavior**

### Emergency Response to Terrorism

This introductory guide for First Responders is essential for those who may be among the first to arrive at an incident of suspicious origin. It is intended to be a general introduction to the basic concepts for first responder awareness of a potential terrorist incident. This course consists of four training modules, each requiring approximately 45 minutes to complete.

**Module I: Terrorism in Perspective**

**Module II: Incidents and Indicators**

**Module III: Self-Protection**

**Module IV: Scene Control, Notification and Coordination**

### First Responder Operations Level Refresher

This 8-hour course is designed to be a refresher for the Operations Level Responder to Hazardous Materials Incidents. The course consists of four training modules, each requiring approximately two hours to complete. The course fulfills the requirements of NFPA 472 and 29 CFR 1910.120(q).

**Module I: Analyzing the Incident**

**Module II: Planning the Response**

**Module III: Implementing the Planned Response**

**Module IV: Incident Management Systems and Terrorism Awareness**

## EMS Continuing Education

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MemberLink™ offers a comprehensive catalog of online EMS continuing education courses that is accepted in most states. Our courses allow First Responders, EMT-Basics, EMT-Intermediates, and EMT-Paramedics to complete their continuing education requirements in an engaging and easy-to-use format. Please note that not all TargetSafety courses are approved in all regions. For a list of approved courses in your area, please visit [www.targetsafety.com](http://www.targetsafety.com).

### Preparatory

Health & Wellness  
 Diet & Nutrition  
 Back Injury Prevention  
 Workplace Stress  
 Infectious Disease Control  
 Medical, Ethical, and Legal Issues  
 HIPAA Awareness  
 Protecting Yourself From Influenza  
 HIV Awareness  
 HIV Awareness - Florida  
 Common Infectious Pathogens  
 Fire & EMS Grant Writing

### Trauma

Bleeding and Shock Basic  
 Bleeding and Shock Advanced  
 Burn Management Basic  
 Burn Management Advanced  
 Musculoskeletal Injuries Basic  
 Musculoskeletal Injuries Advanced  
 Head and Face Emergencies Advanced  
 CNS Injuries Basic  
 CNS Injuries Advanced  
 Thoracic Emergencies Basic  
 Thoracic Emergencies Advanced  
 Traumatic Injuries to the Head and Brain Advanced  
 Endocrine System Emergencies Advanced  
 Kinematics of Trauma  
 Abdominal Trauma Basic

### Patient Assessment

Patient Assessment Basic  
 Patient Assessment Advanced  
 Communication and Documentation

### Medical

Respiratory Emergencies Basic  
 Respiratory Emergencies Advanced  
 Pharmacology Basic  
 Pharmacology Advanced  
 Cardiac Emergencies Basic  
 Cardiac Emergencies Advanced  
 Altered Mental Status Advanced  
 Poisoning and Overdose  
 Environmental Emergencies Basic  
 Environmental Emergencies Advanced  
 Behavioral Emergencies Basic  
 Behavioral Emergencies Advanced  
 Non-Traumatic Abdominal Injuries  
 Allergies and Anaphylaxis Basic  
 Allergies and Anaphylaxis Advanced  
 Operating an Automatic External Defibrillator (AED)  
 Toxicology & Substance Abuse Advanced

### Special Considerations

Obstetrical Emergencies Basic  
 Obstetrical Emergencies Advanced  
 Neonatology Advanced  
 Pediatric Emergencies Basic  
 Pediatric Emergencies Advanced  
 Geriatric Emergencies Basic  
 Geriatric Emergencies Advanced  
 Patients with Special Challenges

### Operations

Driving Safety  
 Introduction to Hazardous Materials  
 Hazard Communication  
 Confined Space Entry  
 Emergency Response to Terrorism (Modules 1-4)  
 Managing Multiple Casualty Incidents (MCIs)

### Airway

Respiratory System: A&P Review  
 Airway Management Basic  
 Airway Management Advanced

## Water and Wastewater Continuing Education

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MemberLink's™ water & wastewater continuing education courses have been designed to fulfill both the safety and technical recertification requirements for all levels of water industry professionals. Please contact TargetSafety for more details regarding how MemberLink™ water industry courses meet continuing education requirements for each state.



### Technical

- Water Industry Basic Mathematics
- Water Industry Applied Mathematics
- Water Industry Backflow Prevention Overview
- Water Industry Backflow Prevention Methods
- Water Industry Coagulation, Flocculation & Sedimentation Basics
- Water Industry Disinfection Basics
- Water Industry Distribution Service to Customers
- Water Industry Distribution System Materials & Equipment
- Water Industry Effective Meter Reading
- Water Industry Filtration Basics
- Water Industry Hydraulics
- Water Industry Maintenance on Pumps, Motors & Circuits
- Water Industry Storm Water Pollution Prevention
- Water Industry Water Main Installation

### Environmental Awareness

- Water Industry Asbestos Awareness
- Water Industry Lead Awareness
- Water Industry Hazard Communications
- Water Industry Advanced HAZWOPER Awareness (8-Hour)
- Water Industry Hazmat Spill Prevention & Control
- Water Industry Hazmat Transportation
- Water Industry Compressed Gas Safety
- Water Industry Materials Handling, Storage, Use & Disposal
- Water Industry Radiation Safety
- Water Industry Confined-Space Entry
- Water Industry Laser Safety
- Water Industry Combustible & Flammable Liquids

### Occupational Health

- Water Industry Infectious Disease Control
- Water Industry Forklift Safety
- Water Industry Trenching & Shoring
- Water Industry Machine Guarding
- Water Industry Hand & Power Tool Safety
- Water Industry Incident Investigation
- Water Industry Laboratory Safety
- Water Industry Welding Safety
- Water Industry General Construction Safety
- Water Industry Personal Protective Equipment
- Water Industry Respiratory Protection
- Water Industry Risk Assessment Analysis
- Water Industry Lock-Out / Tag-Out
- Water Industry Indoor Air Quality
- Water Industry Fall Protection
- Water Industry Ladder & Scaffolding Safety
- Water Industry Industrial Ergonomics

### General Safety

- Water Industry Back Injury Prevention
- Water Industry Slips, Trips & Falls Prevention
- Water Industry Hearing Conservation
- Water Industry Eye Safety
- Water Industry CPR Academic
- Water Industry General First Aid Part 1 & 2
- Water Industry Electrical Safety
- Water Industry General Office Ergonomics
- Water Industry Office Safety
- Water Industry Emergency Preparedness
- Water Industry Working in Extreme Temperatures
- Water Industry Fire Extinguisher Safety
- Water Industry Fire Prevention Safety
- Water Industry Driving Safety
- Water Industry Building Evacuation & Emergencies

# Motor Vehicle Safety

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## Online Driver Training & Compliance Program

Our Motor Vehicle Safety courses offer organizations a convenient, easy-to-use, and time-saving solution to reduce motor vehicle losses, one of the costliest but least addressed losses in the workplace.

### Driver Training Curriculum

Online training courses designed to change unsafe driving behavior and reinforce key safe driving concepts. Courses have been tailored to meet the varied needs of drivers of automobiles, large trucks, and passenger vans.

### Supervisor Training Curriculum

Designed to provide supervisors with the training necessary to maintain a staff of safe and capable drivers.

### Manager's Guide to Implementing a Motor Vehicle Safety Program

Outlines the elements of an effective fleet and driver safety program.

### Driver Training Courses

- Driver Safety Orientation
- Impaired Driving
- Intersection Safety
- Safe Backing
- Distracted Driving
- Adjusting to Changing Conditions
- Sharing the Road
- Aggressive Driving
- Defensive Driving Strategies
- The Dangers of Speeding
- Expressway and Highway Driving
- Vehicle Safety and Security
- Securing Materials for Transportation
- Vehicle Inspection and Maintenance
- Seat Belt & Airbag Safety
- Accidents and Emergencies
- Passenger Van Safety
- Characteristics of Large Vehicles

### Supervisor Curriculum

- Motor Vehicle Safety Overview for Supervisors
- Personnel Selection
- Accident Investigations
- Reasonable Suspicion of Drugs for Supervisors
- Reasonable Suspicion of Alcohol for Supervisors



# Emergency Vehicle Operator

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## Online Driver Training & Compliance Program

Our Emergency Vehicle Operator courses offer departments a convenient, easy-to-use, and time-saving solution to reduce motor vehicle losses, one of the costliest but least addressed losses in the workplace.

### Driver Training Curriculum

Online training courses designed to change unsafe driving behavior and reinforce key safe driving concepts. Courses have been tailored to meet the varied needs of emergency vehicle operators.



### Supervisor Training Curriculum

Designed to provide supervisors with the training necessary to maintain a staff of safe and capable drivers.

### Overview Guide to Implementing a Motor Vehicle Safety Program

Outlines the elements of an effective emergency vehicle safety program.

### Fire Department Driver Training Curriculum

- Driver Safety Orientation
- Impaired Driving
- Intersection Safety
- Safe Backing
- Distracted Driving
- Emergency Vehicle Characteristics
- Legal Considerations
- Emergency Vehicle Operations
- Adjusting to Changing Conditions
- Defensive Driving Strategies
- The Dangers of Speeding
- Vehicle Safety and Security
- Securing Materials for Transportation
- Vehicle Inspection and Maintenance
- The Importance of Seat Belt Use
- Accidents and Emergencies

### Supervisor Curriculum

- Motor Vehicle Safety Overview for Supervisors
- Personnel Selection
- Accident Investigations
- Reasonable Suspicion of Drugs for Supervisors
- Reasonable Suspicion of Alcohol for Supervisors

### Law Enforcement Driver Training Curriculum

- Driver Safety Orientation
- Impaired Driving
- Intersection Safety
- Safe Backing
- Distracted Driving
- Emergency Vehicle Characteristics
- Legal Considerations
- Emergency Vehicle Operations
- Police Vehicle Technology
- Police Vehicle Inspection and Maintenance
- Pursuit Driving
- The Dangers of Speeding
- Vehicle Safety and Security
- Defensive Driving Strategies

Adjusting to Changing Conditions\*  
Accidents and Emergencies\*

\*These courses will be available soon.

## Employment Practices for Supervisors

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This program provides an overview of **employment practices** encountered in the workplace for individuals tasked with making employment decisions, including issues of harassment, hiring and termination, discrimination, evaluation, and documentation. These courses and tools will help to ensure that you stay ahead of current issues and practices that may affect your organization and employees.

### Courses

Employment Practices Overview  
Interviewing and Hiring  
Sexual Harassment for Supervisors  
Preventing Discrimination in the Workplace  
Anger, Conflict, and Violence  
Dealing with Issues of Substance Abuse  
Performance Management  
Discipline and Termination  
Understanding Employee Leave



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## California AB 1825 Sexual Harassment

Designed specifically to comply with the stringent requirements of **California's AB 1825 Sexual Harassment Training** law, this course is an ideal solution for any organization looking to develop and encourage a set of values in supervisory employees that will assist them in preventing and effectively responding to incidents of sexual harassment. Specifically, this program addresses federal laws regarding harassment, the consequences of harassment, practical tips for preventing sexual harassment, how to handle sexual harassment claims, and how to maintain a respectful workplace.

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## California AB 1234 Board of Directors and Trustees

Public servants have a responsibility to act in the best interest of the public they represent. This course introduces public servants to their ethical responsibilities when dealing with issues related to conflict of interest situations, personal financial gain, government transparency, and fair government processes. This program is designed specifically to address **California's AB 1234 ethics training** requirement for local agency officials.

## OSHA & Compliance

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MemberLink's™ online courses can be used to help comply with OSHA, DOT, and other federal and state regulatory agency training mandates. Complete all of your required compliance training courses online, eliminating the logistics issues inherent in traditional training methods.

### General Safety

Cal/OSHA 300 Log  
 Back Injury Prevention  
 Slips, Trips, & Falls Prevention  
 Hearing Conservation  
 Eye Safety  
 CPR Academic  
 General First Aid Part 1 & Part 2  
 Electrical Safety  
 General Office Ergonomics  
 Disaster Preparedness  
 Working in Extreme Temperatures  
 Fire Extinguisher Safety  
 Fire Prevention Safety  
 Driving Safety  
 Building Evacuation and Emergencies  
 Emergency Response to Terrorism

### Environmental Awareness

Asbestos Awareness  
 Lead Awareness  
 Hazard Communications  
 Advanced HAZWOPER Awareness (8-Hour)  
 Hazmat Spill Prevention & Control  
 Hazmat Transportation  
 Compressed Gas Safety

### Environmental Awareness (Continued)

Materials Handling, Storage, Use & Disposal  
 Radiation Safety  
 Confined-Space Entry  
 Laser Safety  
 Combustible & Flammable Liquids

### Occupational Health

Aerosol Transmissible Diseases  
 Bloodborne Pathogens Safety  
 Forklift Safety  
 Trenching & Shoring  
 Machine Guarding  
 Hand & Power Tool Safety  
 Incident Investigation  
 Laboratory Safety  
 Welding Safety  
 General Construction Safety  
 Personal Protective Equipment  
 Respiratory Protection  
 Risk Assessment Analysis  
 Lock-Out / Tag-Out  
 Indoor Air Quality  
 Fall Protection  
 Ladder & Scaffolding Safety  
 Industrial Ergonomics

### General

Red Flag Rules

## Human Resources

The Human Resources bundle has been designed to supplement our core course catalog and provide training that is relevant and essential to all employees.

Alcohol-Free Workplace	Sexual Harassment
Diet & Nutrition	Workplace Diversity
Drug-Free Workplace	Workplace Stress
General HIPAA Awareness	Workplace Violence
Health & Wellness	

## Supervisor

Our Supervisor bundle has been designed to supplement our core course catalog and provide training that is relevant to supervisors in organizations of any size.

Reasonable Suspicion for Supervisors - Alcohol  
 Reasonable Suspicion for Supervisors - Drugs  
 Sexual Harassment Awareness for Supervisors

## School Districts

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MemberLink™ offers a comprehensive catalog of online courses for school district employees. Courses are designed to enhance knowledge and ensure safety in scholastic environments, covering a wide range of topics for principals, teachers, supervisors, librarians, custodians, food service employees, and school security personnel.

### OSHA, Compliance & Safety

Asbestos Awareness\*  
 Avoiding Slips, Trips, & Falls (multimedia)  
 Bloodborne Pathogens Safety  
 Breaking Up Student Fights (multimedia)  
 Building Evacuation & Emergencies\*  
 Crossing Guard Safety  
 Computer Security Awareness  
 Electrical Safety  
 Fire Extinguisher Safety  
 Fire Prevention Safety\*  
 Food Safety, Foodborne Illness & Kitchen Sanitation  
 Food Services General Safety (multimedia)  
 Food Services Proper Lifting (multimedia)  
 General First Aid – 1 & 2  
 General Office Ergonomics  
 Hazmat Spill Prevention & Control  
 Hearing Conservation  
 Incident Investigation\*  
 Lead Awareness  
 Personal Protective Equipment  
 Respiratory Protection  
 Playground Safety  
 Playground Supervision (multimedia)  
 Reporting Abuse, Neglect, and Exploitation of Children (multimedia)  
 Preventing Discrimination in the Workplace\*  
 Recognition of Hazards for Principals (multimedia)  
 Playground Safety  
 Proper Lifting (multimedia)  
 Proper Lifting in Library Operations (multimedia)  
 School Bullying  
 School Bus Behavior & Discipline  
 School Meal Compliance  
 School Violence & Weapons\*  
 Working in Extreme Temperatures  
 Workplace Violence



### Driver Training Curriculum

Accidents & Emergencies  
 Adjusting to Changing Driving Conditions  
 Defensive Driving Strategies  
 Distracted Driving\*  
 Driving Safety Orientation  
 Large Vehicle Characteristics\*  
 Passenger Van Safety

### Human Resources

Dealing with Issues of Substance Abuse\*  
 Employee Discipline & Termination\*  
 Employment Practices Overview\*  
 Ethics in the Workplace  
 Performance Management\*  
 AB 1825 Sexual Harassment for Supervisors  
 Sexual Harassment Awareness  
 Understanding Employee Leave\*  
 Workplace Diversity

\*These courses will be available soon.



## **MemberLink™ - Powered by GSRMA's Partnership with TargetSafety**

In July 2006, GSRMA partnered with TargetSafety to provide GSRMA members the MemberLink™ loss prevention program. MemberLink complements the wide array of loss control services already offered to GSRMA members such as on-site safety inspections, an annual training day, and on-site and regional training sessions.

GSRMA and TargetSafety have designed the program to help member organizations reduce workplace injuries, accidents, and losses through MemberLink's suite of convenient, easy-to-use, and timesaving solutions.

Members can contact MemberLink support at 800-840-8047 for more information on getting started with MemberLink.

### **About TargetSafety**

Founded in 1999, TargetSafety is a pioneer and leader in web-based solutions designed to simplify and standardize risk management for organizations. The company's flagship product, PreventionLink, provides organizations a comprehensive suite of online risk management, training, and compliance tools to help identify, prioritize and significantly minimize risk. Today TargetSafety is the leading provider of online loss prevention and risk management services to public entities in the United States. The company is based in San Diego, California and has a regional office in Boston, Massachusetts.



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